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Seminar focuses on practical tools for organizational sustainability and high performance
Madison—A two-day seminar on implementing high-performance work systems will be held **June 29 and 30 at Evergreen Retirement Community in Oshkosh, Wisconsin, sponsored by Wisconsin Center for Performance Excellence and Evergreen Innovations Network.** The seminar will familiarize participants with the *Baldrige Criteria for Performance Excellence*, a management framework based on cutting-edge best practices from the highest-performing organizations in the world.

Facilitating will be Mark Blazey, Ed.D., an internationally-known educator, author, and consultant who has helped Fortune 500 companies, the Army National Guard, and organizations across the United States to implement a systems framework. He is the author of *Insights to Performance Excellence*, one of the most popular guides to the Baldrige Criteria. Seminar participants will receive a copy of the 2009–2010 edition of this book.

The Baldrige framework focuses on essential aspects of any organization, including leadership, strategic planning, focuses on customers and the workforce, data management, process management, in-process and bottom-line results, and how results are related to the work an organization does and how it improves its key work systems through incremental improvement and innovation.

For more information in the seminar or to register, call 608-663-5300 or visit www.forwardaward.org.

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